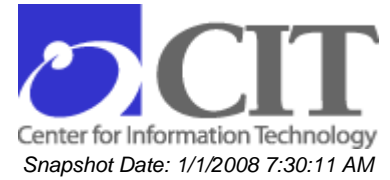


Customer Service Report for LSSB

For the period: Saturday, December 01, 2007 12:00:00 AM to Monday, December 31, 2007
11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
Accounts											
Web Sponsor	1	0	0	0	0	1	0	0	0	0	0
Application Support											
Database Development	1	0	0	0	0	1	0	0	0	0	0
OS/390 SOFTWARE											
OTHER SOFTWARE	0	0	0	7	0	7	0	0	0	0	0
Grand Total:	2	0	0	7	0	9	0	0	0	0	0

Total Tickets Closed:	0
Total Tickets Assigned/Pending/Checked Out:	9
Total Tickets Created:	9